



JOB DESCRIPTION: **SERVER**

Award Winning Breakfast, Brunch & Lunch

Prior experience required - please include past experience in your application. The purpose of this position is to interact with our guests in a positive professional demeanor at all times, and by doing this, ensure they have a great overall experience. Servers are responsible for positive guest interactions while serving guests in a friendly and efficient manner. At all times, Servers are required to be attentive to guests' needs and making them feel welcome, comfortable & important.

The Server job description includes, but is not limited to:

- Ability to work in a fast-paced, family friendly & professional environment
- Adherence to grooming and appearance standards consistently
- Adherence to all company Allergy procedures
- Preparing and maintaining of the service stations for the shift
- Ability to communicate clearly and professionally with other kitchen & hospitality team members
- Greeting all guests warmly with an appropriate greeting
- Maintaining proper dining experience, delivering items, fulfilling customer needs, offering up-selling suggestions, removing courses, replenishing utensils, refilling glasses
- Preparing mixed drinks according to cocktail recipes, adherence to alcohol service policy
- Staying updated on current menu choices, modifiers, special requests, etc.
- Communicating guest's dislike, dietary needs (allergies) immediately to a Manager or Chef
- Ability to identify all food items on the line
- Knowledge of all table numbers and seat positions
- Carrying plates properly & delivering food to guests when needed
- Knowledge & communication of all current Marketing promotions to guests
- Knowledge & adherence to all cash handling procedures including, presenting the correct check, accepting payments, returning change, processing gift cards, etc.
- Performing basic cleaning & side work tasks as directed by the Manager
- Preparing tables with correct settings, refilling condiments, wiping caddies, etc.
- Assisting with special events when needed, on off hours